



BMAC-APA dba Charm City Payroll Association

5/29/2020 @ 1 pm

Virtual Meeting: Webinar via Zoom

Agenda: Board Business, Implementing Best Practices to Drive Process Improvement

Attendees: 51 See Attached List (+3 duplicate registrants and 10 no shows)

Board Business – Marsha Oremland opened our meeting by welcoming everyone and thanking them for participating. Marsha noted that we had a fully planned spring conference that had to be cancelled and that we were able to cancel some of our big giveaways, but some items that were already received and perishable items obviously cannot be saved. Secretary Nicole Cooke mentioned that there was a late registrant that needed access. Gina Senatore reminded attendees that they should email the webmaster the day before if they don't receive a link for any webinar. Marsha noted that we would be not be doing any specific chapter business during this meeting since we were partnering with Kentuckiana for this webinar. Tim Wallen started us off for participant Thank you gifts by picking registrant 25, Jacqueline Knight as our first participant door prize winner. During our Current Processes section break, Jacqueline Knight chose registrant 42, Teresa Brown of the Kentuckiana chapter as our second door prize winner. Following one of our pole questions, Teresa Brown chose registrant 3 initially, but since Karen Maxfield was not present, she then chose registrant 12, David Kruer as the third door prize winner.

Marsha introduced our speaker Tim Wallen, the current President of the Payroll Professionals of Kentuckiana chapter of the APA representing the Louisville & Southern Indiana areas. Tim Wallen, CPP is the Director of Business Services for Fit Money CPA and is contracted as a Payroll Consultant for the Commonwealth of Kentucky. Today's topic is "Implementing Best Practices to Drive Process Improvement". Marsha thanked our speaker for a great job on his presentation. Marsha also thanked our participants and welcomed them to join us for our next virtual meeting on October 8, 2020 once it is scheduled. Secretary Nicole Cooke asked registrants with phone numbers only to identify themselves via chat and let them know that RCH certificates would be emailed that afternoon.